

CONSULTANT PROFILE Andreas Florin 1988-01-29 andreasf@itcom.se +46-737-26 77 30



PROFILE

Senior Consultant / Application Specialist

MY BACKGROUND

I have been working in IT for over 10 years now. From classic ServiceDesk to designing implementation and technical expert.

ITCOM

PRIVATE

Dedicated homebrewer and tinkerer.

COURSES

Certifications:

Microsoft Azure Fundamentals AZ-900 - Certificate taken on the 2020-11-26

Cornerstone:

SharePoint Server 2013: Core Solutions, 2015-11-16 – 2015-11-20

Jensen Education

IT-Security, 2007 — 2009

2-year education focusing on corporate network security as well as group dynamics and social courses with preparation for group work and leadership training.

LANGUAGES

Swedish

English

KNOWLEDGE AREAS

Windows Server 2008-2019

Windows Client XP - 10

Azure

Symantec Endpoint Protection

559282-3537

Symantec Embedded Security

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Symantec Critical System Protection Powershell 3 – 7 VMWare ESXi

PREVIOUS ASSIGMENTS

 Employee – Assignment
 DATE

 Elan IT – Volvo IT
 2010.01 – 2011.11

 Experis IT – Volvo IT
 2011.11 – 2012.09

 Experis IT – Volvo IT
 2013.02 – 2013.09

Assignment

It-Support with responsibility for hotline with the LITS, cases that comes from Chat, Mail, Self-registration and also correcting wrongly made cases. Also, backup Team Coach during absence.

My Role

Classic IT support for broad audience.

Employee – Assignment	DATE
Experis IT – Volvo IT	2012.10 - 2013.01
Experis IT – Volvo IT	2013.10 - 2016.03
Experis IT – HCL	2016.04 - 2016.08
SwCG/ProSpearIT – HCL	2016.11 - 2018.06

Assignment

Malware and Data Center Security Technician:

Mixed role with the base in last work experience. Responsibility for Endpoint Protection Board that handles change requests for web filter, firewall and scans. Share responsibility in Data Center Security where we secure old legacy servers and implementing IDS solutions for GDPR. Also responsible for City of Stockholm and SJ.

My Role

Responsible for implementation of Critical system protection and the endpoint protection for Stockholm City and SJ.

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Employee – Assignment

DATE 2018.12 – 2021.04

Assignment

Application installation/configuration
Testing (infrastructure)/error determination
Coordination of Infrastructure & Operations related activities
Participation in deployment projects
Developer support
Participating in projects as Application Operation representative
Change, Problem and Incident Management
Scripting for automation and support
Solve and follow up on 3rd level cases

My Role

Technical part of the implementation of Rapid system, the application to replace employee and train handling systems. Various PowerShell script/module creating.

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